

Questions and answers

Last updated: March 30, 2020

1. Can I use this test kit in my home?

- This test is intended for professional only. We suggest you to use it under a supervision of a doctor.

2. I am not sick, can I use it to test myself?

- Healthy people without any symptoms are not recommended to test.

3. I got a positive result, am I infected?

- The test kit is intended as an aiding tool for COVID-19 RT-PCR testing. Positive result does not mean you are infected, please further consult with your doctor and run RT-PCR or CT scanning.

However, if you have symptoms but get negative result, please further run the test on the next day and the third day again. Because antibodies in the body is still growing. To avoid false negative result, repeated tests on the other day is recommended. For clinical diagnosis, please do contact your doctor for help.

4. I am a doctor, should I wear special protect when I take or receive the test kit from courier?

- This test kit itself is not infectious and does not contain any hazardous substance. You don't have to wear any special protection other than masks.

5. I run a clinic, can I use it to test patient?

- Yes, you can, this kit is intended for professionals like you.

6. Do you have a home test package that I can test my family member?

- Sorry, this kit is only for professional. Please visit a doctor if you need help.

7. What certificate do you have? Is this kit registered in China?

- We currently have CE mark, this kit is not registered in China

8. How do I store the kit in my inventory?

- Store at 2-8° C. For shipment room temperature is Ok. Stability research showed the kit will be stable for at least 6months at room temperature.

9. I think I am sick, I feel very sick and I got a positive IgG with your test kit?

- In this case, please don't worry. Confirmation of COVID-19 requires RT-PCR testing. Please visit your doctor or go to the hospital for help.

10. how to handle the used test kit, can I use it again?

The test kit is only for single use. Do not use repeatedly. Please handle used test kit as lab waste or clinical waste and dispose according to local regulations.

11. What is the significance of IgM positive and IgG positive?

- According to guidelines of COVID-19 treatment and prevention of China, IgM will rise 3-5 days after infection and IgG will rise after infection has occurred for more than 7-14days or during the recovery period. Testing of IgM and IgG will show the status of the current infection. However, molecular testing like RT-PCR is still the gold standard for COVID-19 diagnosis.

12. I have a negative result, and 2hours later, it became positive, am I negative or positive?

- This test is only for aiding diagnosis and not for home testing. In case you are having such problem, please be aware that the test result is only valid in 10-15min after adding the sample and sample buffer. Result over 15min is invalid.

Need more info, please contact our team Ring Biotechnology Co Ltd
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